

# Cooperative Network Services, LLC Web Site Privacy Policy

## I. Collection of Information.

**A. Survey Information.** This Statement of Privacy applies to Cooperative Network Services, LLC (“CNS”) product and service overview as well as e-commerce website located at [www.cooperative-networks.com](http://www.cooperative-networks.com) (the “Website”). The Website collects information from individuals when such individuals voluntarily complete product Website surveys, order forms, surveys, or otherwise send an email through the Website's referral technology or submit information via an online forms which may or may not be accompanied by a pre-checked or non pre-checked checkbox indicating that such individuals consent to receiving marketing communications from the Website, or a Network (a *Co-registration*”), or registration pages either online or offline, or by means of online or offline surveys, order forms, or registration pages operated by third parties (each, a *Survey*). (As used herein, *online* means using the Internet, including the websites and related technologies, and *offline* means by methods other than online, including in person, via postal mail, telephones, and other similar means.) In the Surveys, CNS or a third party may ask individuals to provide various information to the Website, which may include their name, email address, street address, zip code, telephone numbers, birth date, gender, salary range, education level, marital status, occupation, employment information, personal and online interests, and such other information as may be requested from time to time (collectively, *Survey Information*). Completing the Surveys is completely voluntary, and individuals are under no obligation to provide Survey Information to the Website or any third party, but individuals may receive incentives from the CNS or a third party in exchange for providing Survey Information to the Website.

**B. Other Information.** Other occasions when the Website obtains information from individuals include when such individuals (i) make a claim for a prize or seek to redeem an incentive offered by CNS or a third party, (ii) request assistance through CNS' customer service department, and (iii) voluntarily subscribe to a CNS service or newsletter (collectively, *Other Information*).

**II. Cookies, Web Beacons, and Other Information Collected Using Technology.** The Website may use cookie technology to associate certain Internet-related information about individuals with information about such individuals in our database. Additionally, the Website may use other new and evolving sources of information in the future (together, *Technology Information*).

**A. Cookies.** A cookie is a small amount of data stored on the hard drive of the individual's computer that allows CNS to identify the individual with his or her corresponding data that resides in the CNS' database.

**B. Web Beacons.** Web beacons are graphic images, often transparent and no larger than 1 pixel x 1 pixel, that are placed on a Web site or in an e-mail. Web beacons are used to monitor the behavior of the user visiting the Web site or opening the e-mail. When the HTML code for the Web beacon points to a site to retrieve the image, it simultaneously can pass along information such as the IP address of the computer that

retrieved the image, the time the Web beacon was viewed and for how long, the type of browser that retrieved the image and previously set cookie values. CNS, or third parties acting on the CNS' behalf, may utilize Web beacons on Web pages or in email for any legally permissible purpose.

**C. General Behavior Tracking.** CNS may track online behaviors (*Behaviors*) through its own technologies, including its desktop software products, in order to increase the effectiveness of the advertisements it delivers. Examples of such Behaviors may include advertisement responses, websites that individuals visit, and products that individuals purchase. Individuals can prevent the tracking of Behaviors by globally unsubscribing from the CNS' marketing materials. As described in **Section II-A**, CNS reserves the right to use such technologies for any purpose permitted by law.

**D. Information Automatically Collected.** For site maintenance, optimization, security and other legally permissible purposes, CNS' servers (or third party servers) may collect certain information about website visitors automatically. Such information may include such visitors' IP address, browser type, date, time and duration of visit and particular pages viewed, and such other information as is permitted by law.

**E. New Technology.** The use of technology on the Internet is rapidly evolving, as is CNS' use of new technology. As previously stated, CNS reserves the right to change this policy at any time without any additional notice to the user. As a result, CNS strongly encourages individuals to revisit this privacy policy from time to time for any updates regarding its use of technology. Use of any of CNS' websites constitutes acknowledgement and acceptance of CNS' Privacy Policy and CNS' right to modify such Privacy Policy without additional notice.

**F. Outside Information.** CNS may receive Outside Information about individuals. For purposes hereof, *Outside Information* shall include: **(i)** any non-personally identifiable information received about individuals from a third party or from other sources of information outside of CNS including information located in public databases; provided however, that "Outside Information" shall not include any information which allows CNS to directly or indirectly personally identify any end user, and **(ii)** any information received in connection with any merger, acquisition, reorganization, change in capital structure, sale of all or substantially all of the assets of any CNS division or website databases (*Outside Information*).

**G. Individual Information.** As used herein, *Individual Information* means Survey Information, Other Information, Technology Information, and Outside Information, and any other information CNS gathers or receives about individuals.

**H. No Information Collected from Children.** CNS will never knowingly or intentionally collect any personal information about children under the age of 13. If CNS obtains actual knowledge that it has collected personal information about a child under the age of 13, that information will be immediately deleted from its database. Because it does not knowingly or intentionally collect such information, to the best of CNS'

knowledge and belief, CNS has no such information to use or to disclose to a third party. CNS has designed this policy in order to comply with the Children's Online Privacy Protection Act.

**I. Credit Card Information.** CNS may in certain cases collect credit card numbers and related information, such as the expiration date of the card (*Credit Card Information*) when an individual places an order from the Website. When the Credit Card Information is submitted to CNS, such information is encrypted and is protected with SSL encryption software. CNS will use the Credit Card Information for purposes of processing and completing the purchase transaction, and the Credit Card Information will be disclosed to third parties only as necessary to complete the purchase transaction. Such third parties include, but are not limited to WooCommerce and Stripe.

## **II. Use of Individual Information.**

**A. Discretion to Use Information.** CNS MAY USE INDIVIDUAL INFORMATION FOR ANY LEGALLY PERMISSIBLE PURPOSE IN CNS' SOLE DISCRETION. The following paragraphs in **Section II** describe how CNS currently uses Individual Information, but CNS may change or broaden its use at any time as permitted by law. As noted below, CNS may update this policy from time to time. CNS may use Individual Information to provide promotional offers to individuals by means of email advertising, telephone marketing, direct mail marketing, and online banner advertising, among other uses.

**B. Email.** CNS uses Individual Information to provide promotional offers by email to individuals who have permitted use of their email address for this purpose. CNS may maintain separate email lists for different purposes. If email recipients wish to end their email subscription, they need to follow the instructions at the end of each email message to unsubscribe.

**C. Targeted Advertising.** CNS uses Individual Information to target advertising to individuals. When individuals use the Internet, CNS uses such persons' Individual Information to show advertising for products and services in which those users have expressed an interest, whether directly or indirectly.

**D. Direct Mail and Telemarketing.** CNS may use Individual Information to advertise or provide promotional offers, directly or indirectly, to individuals using direct mail marketing or telemarketing using telephones, as permitted by law.

**E. Storage of Individual Information.** CNS stores Individual Information in a database on CNS computers. CNS computers have security measures (such as firewalls) in place to reasonably protect against the loss, misuse or alteration of the information under CNS' control. Notwithstanding such measures, CNS cannot guarantee that its security measures will prevent CNS computers from being illegally accessed, and the Individual Information on them stolen or altered.

**F. Rights of Third Party Affiliates.** CNS may extend any of its rights under this Agreement to third parties performing services on its behalf.

### **III. Dissemination of Individual Information.**

**A. Sale to Third Parties.** CNS may sell or transfer Individual Information to third parties in connection with any merger, acquisition, reorganization, change in capital structure, sale of all or substantially all of the assets of any CNS division or website, or any activity specified in **Section III-B, III-C, or III-D** below.

**B. Order Fulfillment.** CNS will transfer Individual Information to third parties as necessary to provide a product or service that an individual orders from such third party while using one of CNS' websites or when responding to offers provided by CNS.

**C. Legal Process.** CNS may disclose Individual Information to respond to subpoenas, search warrants, court orders, or other legal process.

**D. Summary Data.** CNS may sell or transfer non-individualized information, such as summary or aggregated anonymous information about all persons or sub-groups of persons.

### **IV. Privacy Practices of Third Parties**

**A. Advertiser Cookies and Web Beacons.** Advertising agencies, advertising networks, and other companies (collectively, *Advertisers*) who place advertisements on CNS' websites and on the Internet generally may use their own cookies, web beacons, and other technology to collect information about individuals. CNS does not control Advertisers' use of such technology and CNS has no responsibility for the use of such technology to gather information about individuals.

**B. Links.** CNS' websites and email messages may contain hypertext links to the websites of one or more third parties. CNS is not responsible for the privacy practices or the content of such other websites.

**C. Affiliated Companies.** CNS may disclose, transfer and sell Individual Information to an entity which becomes affiliated with CNS through formation, merger or acquisition, in CNS' discretion.

**V. Unsubscribe from [www.cooperative-networks.com](http://www.cooperative-networks.com) Lists.** CNS maintains multiple newsletter and email marketing lists. To unsubscribe from one or more of such lists, click the link included in the footer of any message delivered by the Website and follow the instructions provided.

**VI. More Information.** If you have questions about this policy, please contact us at [sales@cooperative-networks.com](mailto:sales@cooperative-networks.com).

**CNS RESERVES THE RIGHT TO UPDATE THIS POLICY FROM TIME TO TIME, SO YOU SHOULD REVIEW THIS WEB PAGE PERIODICALLY.**